# BRADLEY MINADE SINZOLE

## Versatile IT Professional | Web Developer | IT Support Specialist

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Dynamic IT Professional with dual expertise in full-stack web development and IT systems administration. Proven ability to build and maintain scalable web applications using React.js, Node.js, and Laravel, and manage enterprise IT environments (Windows 10/11, Office 365). Expertise in integrating key payment gateways (Daraja, Pesapal, PayPal). Passionate about creating accessible and inclusive digital solutions, with proficiency in Kenyan Sign Language (KSL)

## Technical Skills

- **Programming & Web:** HTML5, CSS3, JavaScript (ES6+), PHP, React.js, Node.js

- **Frameworks & Libraries:** Laravel, Bootstrap, Tailwind CSS, jQuery

- **Databases & Tools:** MySQL, Git, GitHub, Figma, REST APIs

- **Payment Gateways:** Daraja API, Pesapal, PayPal

- **IT Support & Infrastructure:** Windows 10/11 Enterprise Admin, Office 365, Network Configuration, Hardware Troubleshooting, Backup & Recovery, System Maintenance

- **Core Competencies:** ITIL Best Practices, Agile Methodologies, Digital Accessibility, Kenyan Sign Language (KSL)

## Experience

**Web Developer**                                                  **Mar 2025 - May 2025**

**TechMates(Ngong Road Children Foundation)-Nairobi, Kenya**

- Engineered and integrated multiple payment gateways (Daraja API, Pesapal, PayPal) for e-commerce platforms, successfully processing transactions and increasing payment efficiency.
- Translated UI/UX Figma designs into responsive, user-friendly web interfaces using React.js and Tailwind CSS.
- Developed and maintained a critical internal web system using React.js and Node.js to support.

- Managed version control for all web projects using Git and GitHub, ensuring clean code deployment and effective team collaboration.

**Web Developer and IT Support**                              **Apr 2024 - Aug 2024**

**Ngong Road Children Foundation-Nairobi, Kenya**

- Led the redesign and maintenance of the foundation's official website, implementing modern UI/UX principles that improved accessibility and increased user engagement by 95%, and reduced bounce rate by 80%.
- Established a comprehensive technical documentation system, reducing staff training time and standardizing support procedures.
- Implemented automated data backup solutions, achieving 100% data recovery capability and ensuring zero data loss during the employment period.
- Provided daily technical support and training to staff members, resolving an average of 500 tickets per week and improving overall system literacy.

**IT Support Specialist & Graphic Designer (volunteer)**          **Apr 2023 - Present**

**All Saints' Cathedral, Nairobi (St. Francis Chapel) - Nairobi, Kenya**

- Provide ongoing technical support for staff and members, managing hardware and software troubleshooting to ensure seamless operation of church services and administrative activities.
- Design and produce visually compelling, accessible communication materials (graphics, flyers) for Deaf Sunday services, enhancing engagement for the deaf community.
- Maintain and optimize church A/V and IT infrastructure, guaranteeing high uptime for critical systems during live services and events.

## Education

**Diploma: Information Technology.**                              **Sept 2022-Nov 2024**

**Zetech University - Nairobi, Kenya**

- Specialized coursework Computer Architecture, Graphic Design, Cisco Certifications and Web Development.

- Cisco Certification training completed as part of curriculum.

- Maintaining academic excellence while gaining practical industry experience.

- Participating in technical projects and workshops.

**Computer Applications Development**                              **May 2022-Jul 2022**

**Belmont International-Ongata Rongai, Kajiado**

- Completed intensive training in Computer Packages and applications.
- Developed foundational knowledge in Computer Literacy and Software applications.
- Achieved excellence in practical applications and project work.

## Referees

Available upon request.